

# KMPT & KCC Partnership Transformation

**PRESENTATION TO COUNTY MHAG MEETING**

**December 2018**

## Vision

### Accountability for social care workforce

KCC to secure full accountability for the social care workforce within the community mental health teams [CMHTs] on 1<sup>st</sup> October 2018 & the Approved Mental Health Professional [AMHP] service on 1<sup>st</sup> April 2019

### A new approach

A new approach to the partnership which ensures an integrated response & the more robust delivery of social care statutory responsibilities

## Principles

**Develop more robust arrangements for delivery of statutory responsibilities**, such as the Care Act 2014, Mental Health Act [MHA] 2007, Mental Capacity Act [MCA] 2005 & Human Rights legislation in Kent & ensure these are delivered in a more effective way that ensures KCC & KMPT services are fit for the future.

Ensure **persons accessing health & social care services are not adversely impacted by change** & the integrated response to people & their carers across KMPT, KCC & the wider partnership network remains integrated & seamless.

**Drive improvement in social care statutory compliance & health contractual key performance indicators [KPIs]** by developing robust protocols & processes for joint working, information governance & information sharing which ensure persons receive planned & seamless care & support at points of transition.

**Continue the good joint working that already exists between KMPT & KCC** & ensure the focus of the wider system transformation & sustainability agenda & Five Year Forward View are reflected in strategic developments.

Ensure **persons working in health & social care services are not adversely impacted by change** & the delivery of services remain integrated & seamless. This will be achieved by ensuring service managers & the wider workforce assist with determining future structures & interfaces & contributing to workstreams to deliver change.

**Ensure staff are provided with supervision, support & professional development** to deliver the future service delivery model.

## What is the Mental Health Social Work Service?

- The Mental Health Social Work Service is a Kent wide social work team which works with individuals aged 17-65 experiencing mental distress and social care issues. The service aims to support people to take control of their lives again, maximising their well-being and quality of life. The service is just one part of the social care offer of support.

## The Mental Health Social Work Service:

- Works with KMPT colleagues to provide an integrated multi-disciplinary response to people and their carers
- Works in collaboration with the individual and their family to agree a plan based on their needs, strengths and goals relating to daily living , accommodation , employment , community engagement; relationships ;family dynamics
- Provides the investigating officer function for safeguarding enquiries where appropriate. The team will also take the lead for self neglect cases providing coordination and collaboration with other services and providers
- Provides support and signposting to carers
- Provides packages of care for people where required including support in the home and to access community resources plus residential care

## Who do the teams work with?

- The teams work with the Live Well community well-being service plus a range of partners including KMPT and the wider community to achieve a joined up response to the needs of individuals. The teams are based in CMHTs with KMPT colleagues.

**The Mental Health Social Work Service** will assess using **eligibility determination (Care Act 2014)** to identify social care needs and work with the individual and their family network to agree a care and support plan

**A person will have eligible needs if they meet all of the following:**

- They have care and support needs as a result of a physical or a mental condition

- Because of those needs, they cannot achieve two or more of the outcomes outlined in the Care Act - these include people's day-to-day outcomes such as managing and maintaining personal hygiene, nutrition, the home environment, personal relationships, and employment

- As a result, there is a significant impact on their wellbeing

✓ Community mental health social care **workforce returned to the line management of KCC** on 1<sup>st</sup> October 2018; health and social care continue to work in a multi-disciplinary way, remaining co-located

✓ Future vision **Joint Delivery Model for Community Mental Health & Social Care** (the operating model) implemented on 1<sup>st</sup> October 2018 (see next slide)

✓ **Interim systems solution**, prior to introduction of Mosaic, implemented on 1<sup>st</sup> October 2018 (KCC social care staff continue to use RiO)

✓ **Caseload realignment** progressed to ensure cases are allocated to the appropriate professional in line with the new operating model

✓ **Future KCC Structure in place from 1<sup>st</sup> October 2018** based on data analysis undertaken in April 2018 & feedback from front line staff

✓ **New KCC Service Manager** locality structure implemented:

- **Dartford, Gravesend, Swanley & Swale** : Gareth Locke ([Gareth.Locke@Kent.gov.uk](mailto:Gareth.Locke@Kent.gov.uk))
- **South West Kent** : Steve Lewis ([Steve.Lewis@kent.gov.uk](mailto:Steve.Lewis@kent.gov.uk))
- **Maidstone and Forensic Social Work** : Janine Hudson ([Janine.Hudson@kent.gov.uk](mailto:Janine.Hudson@kent.gov.uk))
- **Canterbury, Coastal & Ashford** : Marie Gallagher ([Marie.Gallagher@kent.gov.uk](mailto:Marie.Gallagher@kent.gov.uk))
- **South Kent Coast, Primary Care and Early Discharge Team** : Lyndsey Johnson ([Lyndsey.Johnson@kent.gov.uk](mailto:Lyndsey.Johnson@kent.gov.uk))
- **Thanet** : Elaine Gorrie ([Elaine.Gorrie@kent.gov.uk](mailto:Elaine.Gorrie@kent.gov.uk))

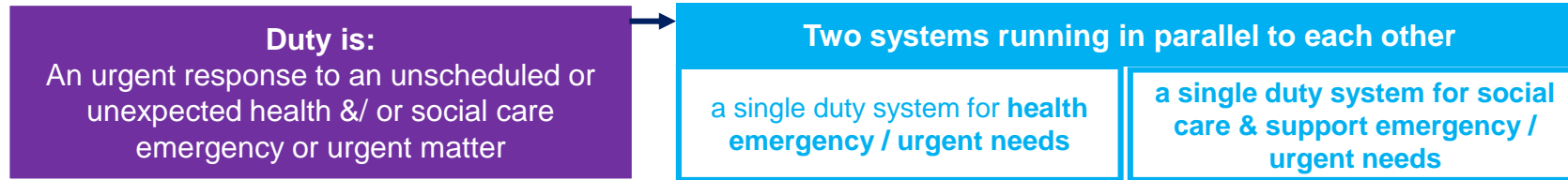
Karen Townshend will continue to manage the County Mental Health Safeguarding Service.

## Joint Delivery Model for Community Mental Health & Social Care

### 1. Referral to assessment to allocation process:

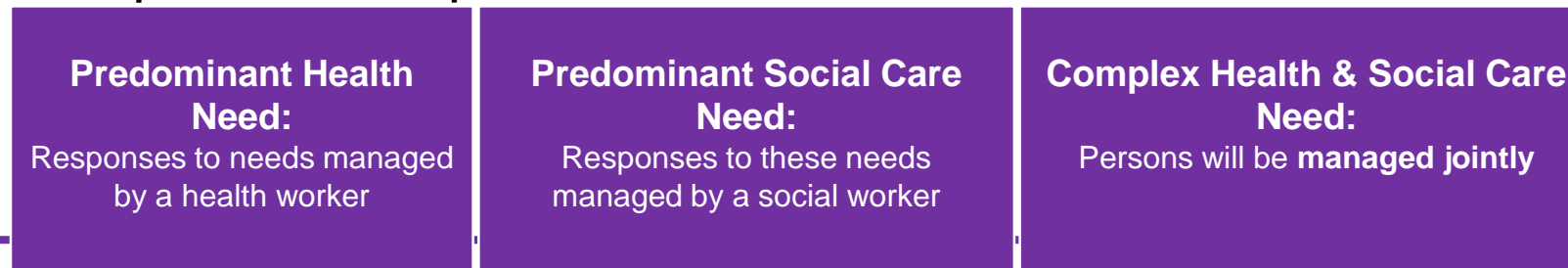


### 2. Duty system:



- ✓ The two systems will be co-located
- ✓ Where a person presents with both health & social care & support needs, they will be co-worked accordingly

### 3. Lead professional for a person's care:



## To April 2019:

✓ Transfer of KCC Forensic Social Workers to the line management of KCC on 1<sup>st</sup> January 2019

✓ Completion of caseload realignment to ensure all cases are with the right lead professional

✓ Development of *RiO Information Viewer (RiV)* (enables a Mosaic user to view information on RiO) and KCC implementation of Mosaic

✓ **Primary care / secondary care divide ended** & primary care staff aligned to new structure by February 2019

✓ Implementation of a new legal framework by April 2019

✓ Transfer of the AMHP Service to the line management of KCC on 1<sup>st</sup> April 2019