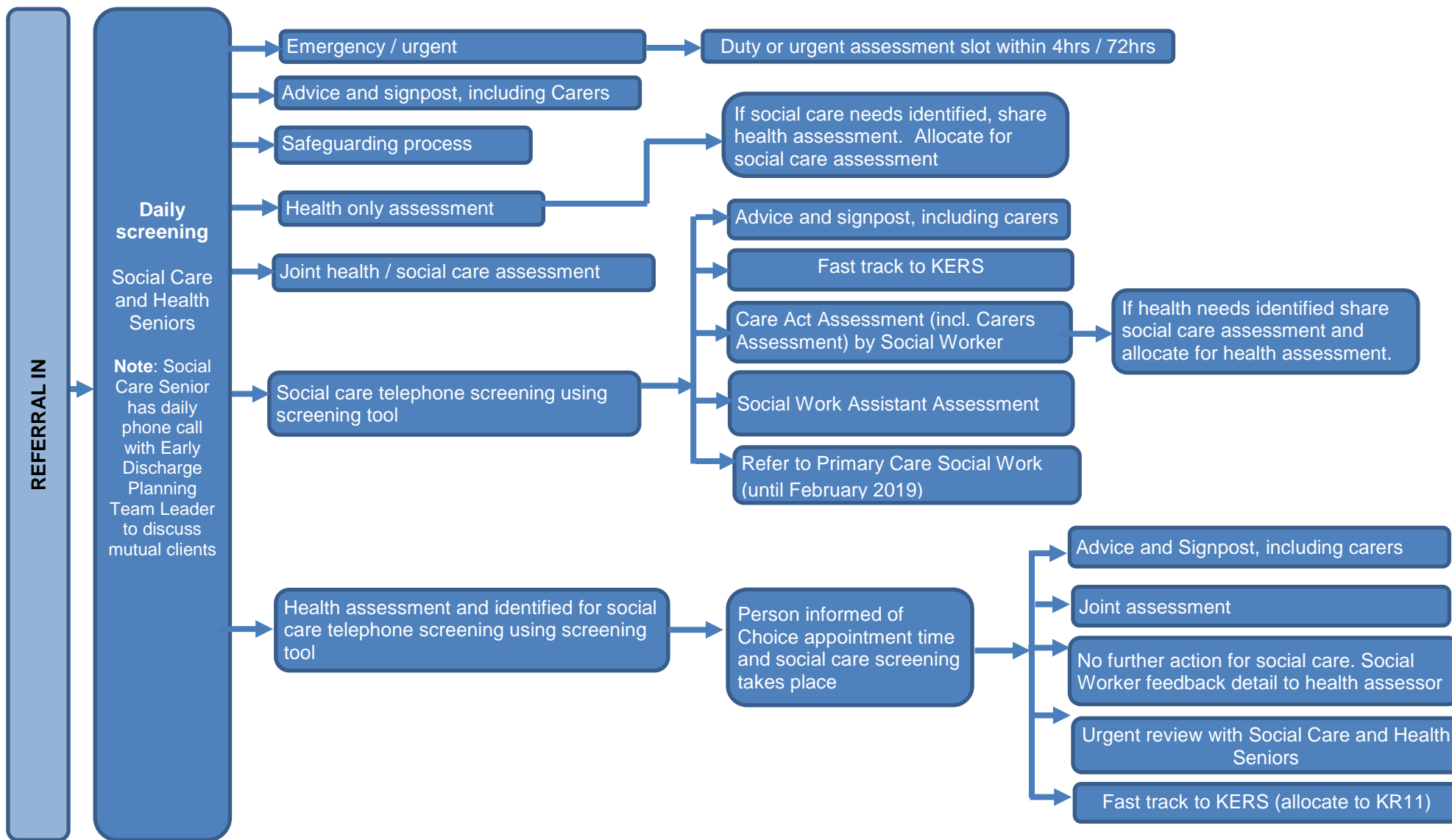


NEW KENT MENTAL HEALTH AND SOCIAL CARE DELIVERY MODEL - REFERRAL TO ALLOCATION PROCESS



NEW KENT MENTAL HEALTH AND SOCIAL CARE DELIVERY MODEL - DUTY

- The definition of duty is an urgent response to an unscheduled or unexpected health and / or social care emergency or urgent matter. It should not be used to manage the response to people awaiting allocation to the service
- Single duty system for health emergency / urgent needs and a single duty system for social care and support emergency / urgent needs. The two systems will be co-located and will co-work a person who may present in an emergency / urgent situation with both health and social care and support needs

