

| Ashford MHAG Summary Report September 2017 | | | |
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| Report by | Liz Bailey – Live Well Kent Programme Lead (Shaw Trust) In attendance Colette Chaffey – Navigator Manager | | |
| Areas covered | Lot 3 – Canterbury & Coastal and Ashford | | |
| Delivery Network Providers | <table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> Tier 2 Partners Shaw Trust – Employment Support Centra Care – Housing Support </td> <td style="width: 50%; vertical-align: top;"> Tier 3 Partners Ashford and Tenterden Umbrella Centre MCCH Well Being Maidstone and Mid Kent Mind West Kent Mind MarchWood Project Canterbury Art Studio Take Off </td> </tr> </table> | Tier 2 Partners Shaw Trust – Employment Support Centra Care – Housing Support | Tier 3 Partners Ashford and Tenterden Umbrella Centre MCCH Well Being Maidstone and Mid Kent Mind West Kent Mind MarchWood Project Canterbury Art Studio Take Off |
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| Programme Data | | | |
| Referrals from April 1st 2017 – August 2017 | Total number of referrals: 873 201 (23% – Ashford CCG) Sign ups to the service: 163 | | |
| Referral Source Information | Key Referral Sources: 38% are self-referrals 10% are Primary Care – GP's, KERs 11% are Secondary Care – SPOA, CMHTs 41% variety of other Community and Voluntary Organisations | | |
| Most prevalent types of activity (intervention) | Top 5 interventions <ol style="list-style-type: none"> 1. MH Support (Tier 3 provision) 2. Employment Support 3. Housing Support 4. Finance & Benefit Support 5. Peer Support | | |
| New Developments | New Network Development Manager Scott Joiner who will be managing the Delivery Network in Lot 2 and Lot 3 Scott.Joiner@shaw-trust.org.uk New Volunteer Coordinator Appointed into this new position to recruit and manage a team of 50 Volunteers to support the LWK programme. One to one work with | | |

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| | <p>clients under the supervision of Community Navigators and running community groups. Will also be setting up LWK informal Service User forums and Service User Interface groups to develop services in a co-production approach.</p> <p>Meeting held with Speak Up about working together around service user forums and LWK services.</p> <p>LWK Website Website went live in June www.livewellkent.org.uk</p> <p>Information from the Live it Well Website are now integrated onto the resources page. Information about Porchlight and Shaw Trust services can be found by CCG area. News page for anyone to add local events and news. Contact Tom Daley at Thomas.daley@shaw-trust.org.uk</p> <p>Ashford Locality Directory (attached) Locality Directories have been developed for each of the areas. Brief summary of what is being offered. Community Navigators can refer clients into these services.</p> <p>Increase of Community Navigators In June Shaw Trust TUPEd the Porchlight Community Link Workers into the Live Well Kent service as Community Navigators. Now there are much bigger teams with reduced caseloads and the Navigator working with the client end to end for their journey rather than handing from one worker to another.</p> <p>Clients report an improved service with having the same person to liaise with, reduced duplication of assessments and clients having to repeat their story.</p> <p>Ashford Navigator Team: Paul Tippett Jessica Hunt Vacancy</p> <p>All Community Navigators are now aligned to GP Practices and will be the link between GPs and LWK.</p> <p>Art Exhibition at The Beaney One of our Tier 3 Providers – Canterbury Art Studio ran 2 very successful Art Therapy Groups in Ashford and Canterbury culminating in an exhibition at The Beaney where LWK Clients exhibited and sold their work. Demonstrated the journey and transformation for clients attending this group and the impact it had on their confidence, self-esteem.</p> |
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| Ashford Live Well Building | Shaw Trust are still negotiating with KCC regarding the lease and funding for the renovations for the building. |
| Email contact for post meeting feedback if required | Liz Bailey liz.bailey@shaw-trust.org.uk |