

## **Live Well Kent DGS 2016-17 Review**

### **Facts and Figures:**

- DGS received 814 referrals in its first year
- 711 people received a service of which 680 were new individuals (not returning to use a service again)
- On average people were contacted within 2 days of a referral being made, although by the end of year, the average for the last quarter from January 17 to March 17 was under the 2 day target set by the Commissioners at 1.46
- People were in receipt of a service from referral on average within 5 days, against the 7 days target set by Commissioners
- The new community housing service supported 44 people in DGS since June
- The service worked overwhelmingly with the highest areas of deprivation, as defined by national deprivation indicators. Averaging 70% for quintile 1 and 2
- The service supported slightly more females than males
- Around 44% were considered to have a common mental illness (CMI) with 41% reporting severe mental illness (SMI). The service supported a higher number of people with severe mental illness than anticipated for the service. Those not considered to have CMI or SMI were people needing prevention support or did not wish to disclose, which was 15%
- When looking at age groups, the highest percentage were those aged between 26 and 65, although around 24% were under 25

### **Key Successes**

- The new service responded well to unexpectedly high levels of demand in the first six months, which has stabilised now
- Willingness to change and adapt from partners, with new service models developed to better fit with the recovery and self-management focus of Live Well Kent
- Growth in the use of and understanding in the value of peer support models
- Service is viewed positively in challenging circumstances and changing landscape for mental health
- New partnerships and collaborative working – e.g. primary care partnership meetings
- Community Asset development – use of mainstream, community spaces, such as the Living Well centre, Gravesend Gateway and the Grand
- Innovation projects in DGS: Walk Tall, Fairfield Leisure, Limelight project, North West Kent Countryside Partnership – Ecology Island

### **Developments for 2017- 2018**

- Build on community asset development model – in collaboration with the Community Wellbeing Network in DA1, DA11/12 areas
- Scope longer term support models for those with severe and enduring needs in primary care
- Increase focus on prevention and early intervention work
- Employment/routes to employment – need to promote employability as part of recovery
- Payment by Results introduced for all partners in the service from June 2017
- Develop partnership working with IAPT providers

- Support for delivery partners to increase funding opportunities
- Development of resources in Swanley and wider area