

**Maidstone MHAG Report
September 2017**

Live Well Kent – Shaw Trust Representative(s) name:		Liz Bailey Programme Lead Scott Joiner – Network Development Manager Colette Chaffey – Navigator Manager Mike Smith – Community Navigator Caitlin Craggs – Community Navigator Jack Boland - Community Navigator Joseph Peaks – Community Navigator
Delivery Network Providers in this area	Tier 2 MCCH (Employment), West Kent Housing (Housing) Tier 3 Maidstone and Mid Kent Mind MCCH Wellbeing Service and Social Support Blackthorn Trust	
Local Data from MPS – Covers the West Kent CCG Area		
Referrals for this area	Total number: 1st April 2017 to 31st August 2017 441 referrals to LWK and 377 people signed up to the service General Age Profile: 17-25 – 12% ; 26-45 – 40% ; 46-65 – 44% ; 65+ - 4% Gender breakdown: 45% male; 55% female No with Serious Mental Illness: 33% No with Common Mental Illness: 67% Sources of referral: 1. Self 2. Delivery Network 3. Secondary Care MH Services 4. Primary Care 5. Other	
Most prevalent types of activity (intervention)	Top 5: Informal Mental Health Support (Network provision) Employment Support Housing Support Benefits and Finance Advice Healthy Lifestyles	
Impact on Wellbeing	No of people showing an improvement from the SWEMWB scores – 61% 144	

<p>New Developments</p>	<p>New Network Development Manager Scott Joiner who will be managing the Delivery Network in Lot 2 and Lot 3 Scott.Joiner@shaw-trust.org.uk</p> <p>New Volunteer Coordinator Appointed into this new position to recruit and manage a team of 50 Volunteers to support the LWK programme. One to one work with clients under the supervision of Community Navigators and running community groups. Will also be setting up LWK informal Service User forums and Service User Interface groups to develop services in a co-production approach.</p> <p>LWK Website Website went live in June www.livewellkent.org.uk</p> <p>Information from the Live it Well Website are now integrated onto the resources page. Information about Porchlight and Shaw Trust services can be found by CCG area. News page for anyone to add local events and news. Contact Tom Daley at Thomas.daley@shaw-trust.org.uk</p> <p>Maidstone Locality Directory (attached) Locality Directories have been developed for each of the areas. Brief summary of what is being offered. Community Navigators can refer clients into these services.</p> <p>Increase of Community Navigators In June Shaw Trust TUPEd the Porchlight Community Link Workers into the Live Well Kent service as Community Navigators. Now there are much bigger teams with reduced caseloads and the Navigator working with the client end to end for their journey rather than handing from one worker to another.</p> <p>Clients report an improved service with having the same person to liaise with, reduced duplication of assessments and clients having to repeat their story.</p> <p>Maidstone Navigator Team: Jack Boland Mike Smith Caitlin Craggs Joseph Peaks</p> <p>All Community Navigators are now aligned to GP Practices and will be the link between GPs and LWK.</p>
<p>Email contact for post meeting feedback if required</p>	<p>Scott.Joiner@shaw-trust.org.uk</p>