



For Swale to date, the average response rate to new individuals is under 2 day target and under 6 days against 7 day target

83% of people using services were from the two highest quintiles of deprivation in Q1

76% of people using services from the two highest quintiles of deprivation Q2 .

CMI/SMI/Prevention

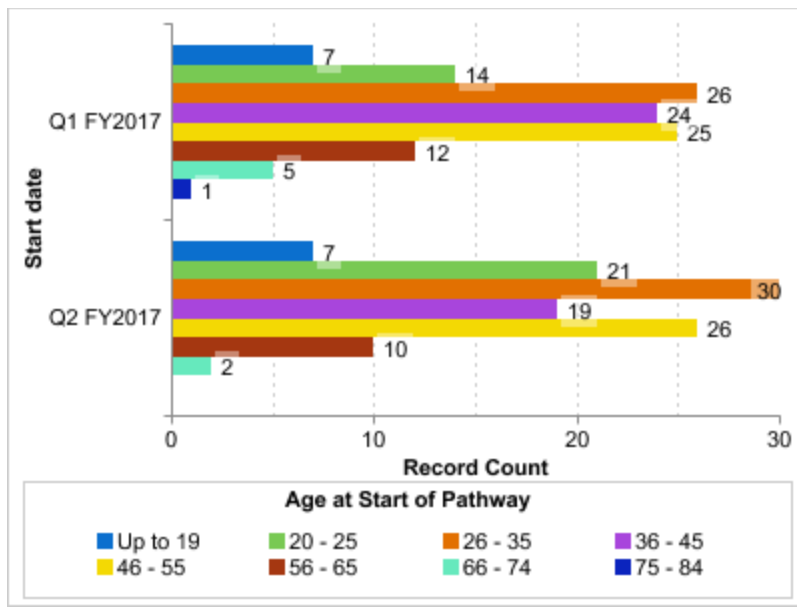
- CM1 – 122
- SMI – 39
- Prevention – 25

Gender

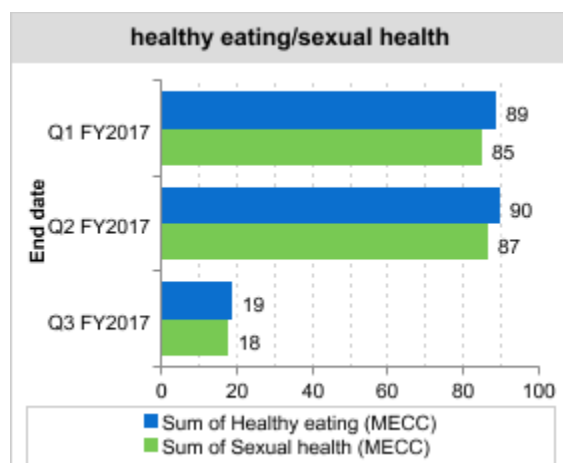
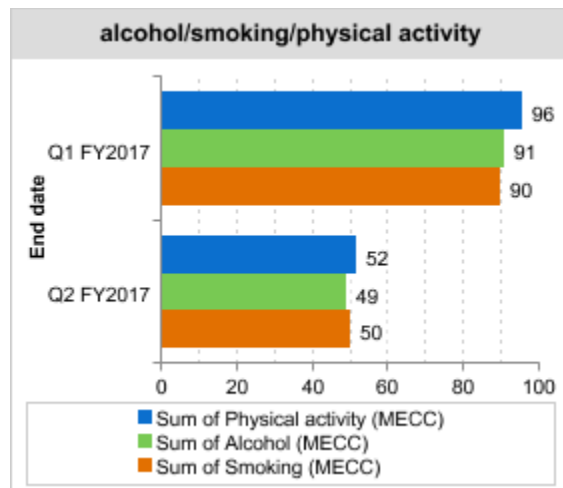
Male sign ups – 37%

Female sign ups – 63%

Sign ups by age



## Number of Making Every Contact Count conversations



## Key Successes

- **Quick support with housing** issues and tenancy sustainment - 31% of people signed up to LWK have unsettled housing, including 52 hours pro bono legal work from a strong working partnership with our Housing Specialists legal team Hodge Jones Allen
- **Increase of peer support and peer workers** especially for those that need longer term support
- **Good partnership working increasing** across the network that offers a range of support to meet individual need. Steering groups are effective and inspiring.
- **MECC outcomes** continue to show improvement
- **Employment figures are vastly improved** 19 people with SMI in DGS and Swale have achieved full time employment sustained at 13 weeks compared to 6 at end quarter 2 in 2016.
- **Megan CIC** had 8 new sign ups and a successful new venue for the Swale group. Outcomes include 88% of individuals have reported improved overall mental health and wellbeing; 87% reported feeling better able to manage in a crisis; 91% reported that coming to group has supported them to remain well in the community

- **Porchlight LWK team input to KCC World Mental Health Day** Sarah Bieniasz in particular has contributed hugely to the arranging of the WMHD event, working closely with Sue Scamell.
- **Swale Your Way** successfully ran a series of workshops on confidence building and are looking to run some more sessions in November

### Developments for Quarter 3

- Prevent Training is being organised in November by Porchlight Live Well Kent and is mandatory for all delivery partner staff who have not yet received this training
- We will be producing an ezine in the next quarter, using it to share all the latest news with the Live Well Kent community and our stakeholders.
- Continue to promote and develop the Peer support work carried out by Swale Your Way
- As part of our ongoing quality and monitoring processes safeguarding audits will be carried out with our delivery partners. These are all booked between October & December
- We have been encouraging our delivery partners to pledge to Time to Change

### Quotes and case study from service users

“I am very impressed by the service. The Community Inclusion Coordinator was very helpful and understanding. I would highly recommend the service”.

Swale “I would like to thank Porchlight for giving me the confidence and help I needed to get out of my house to go back to the groups to see all the friends I had missed. I have been accepted for Peer Support Volunteer which I am so proud to be helping give back to others”.